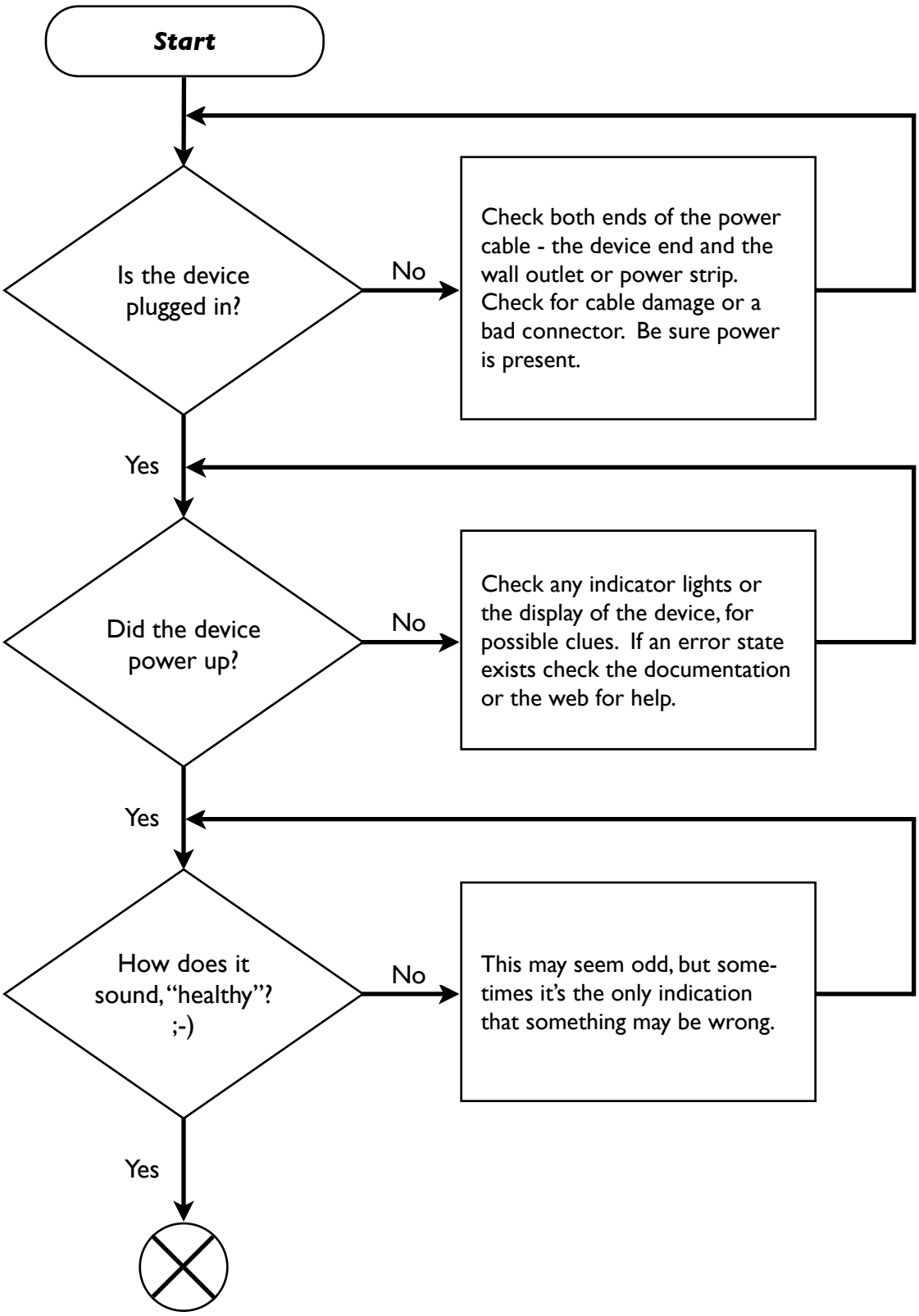
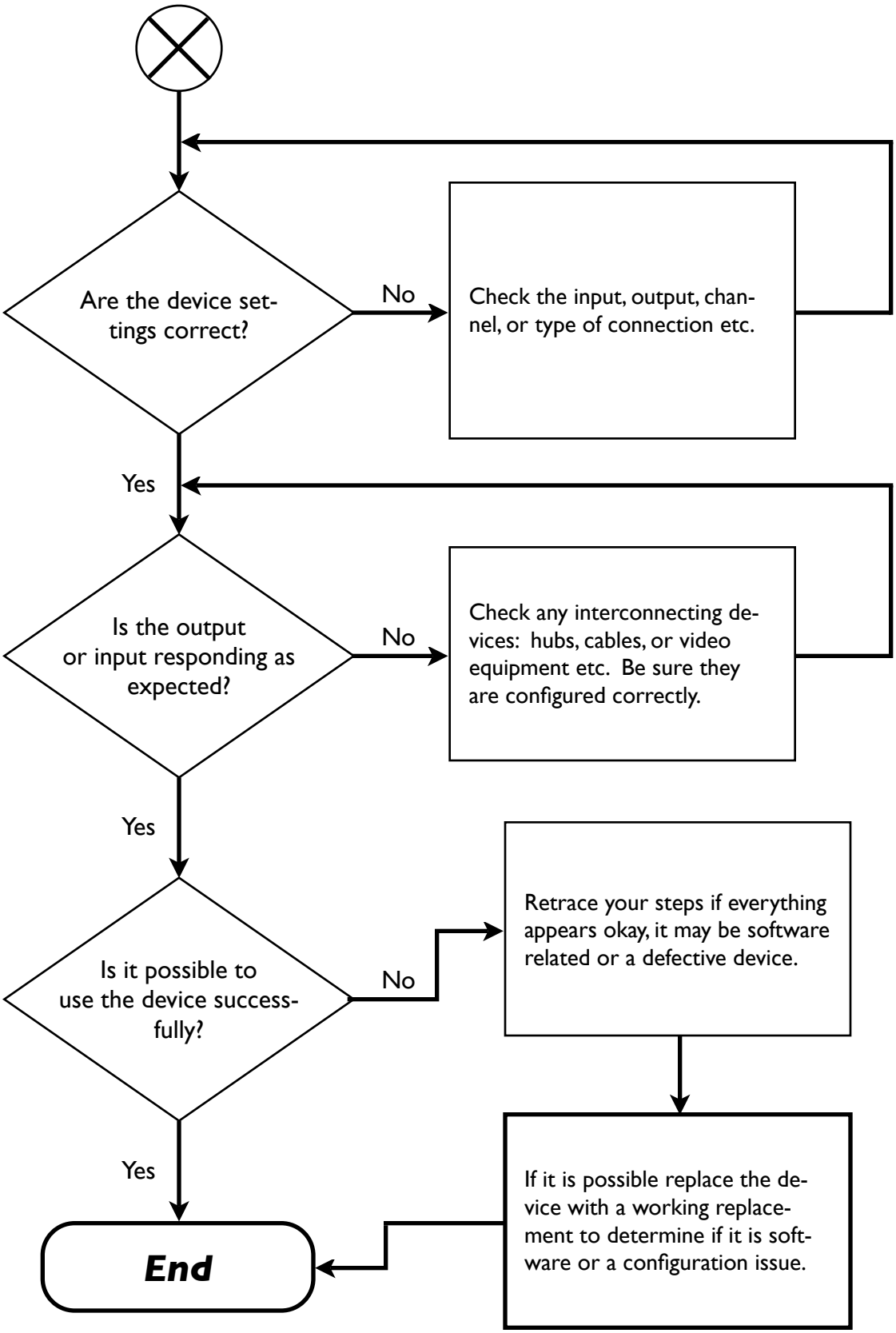
Hardware Troubleshooting




Are the device settings correct?
No
Check the input, output, channel, or type of connection etc.
Yes
Is the output or input responding as expected?
No
Check any interconnecting devices: hubs, cables, or video equipment etc. Be sure they are configured correctly.
Yes
Is it possible to use the device successfully?
No
Retrace your steps if everything appears okay, it may be software related or a defective device.
If it is possible replace the device with a working replacement to determine if it is software or a configuration issue.
Yes
End